

# Access-ALAS

## Frequently Asked Questions

### Questions / Statements

### Responses

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| General / Access-ALAS notebook                              | Print or download the notebook from: <a href="http://www.dot.state.ia.us/alas">www.dot.state.ia.us/alas</a> .   |
| General / Collision Diagrams                                | The Intersection Magic software will create composite collision diagrams for intersections.   |
| General / Hard drive full                                   | Put crash data on a local area network (LAN); use a zip disk; buy a bigger hard drive   |
| General / High crash locations                              | High crash locations can be found by: consulting the Candidate List at <a href="http://www.dot.state.ia.us/alas">www.dot.state.ia.us/alas</a> ; using one of the ALAS crash analysis software programs (Access-ALAS or GIS-ALAS); or by contacting Iowa State University Center for Transportation Research and Education (CTRE) and asking for the Iowa Traffic Safety Data Service. |
| General / New software<br>What new software is available?   | Read “Overview” on <a href="http://www.dot.state.ia.us/alas">www.dot.state.ia.us/alas</a>   |
| General / Node Map  | The Iowa Node Map is found on the Access-ALAS CD and on the web site at: <a href="http://www.dot.state.ia.us/alas">www.dot.state.ia.us/alas</a> . This map lists node numbers for the state of Iowa.  |
| General / Node Numbers                                      | Not every crash has a point on the map due to a variety of reasons: no node exists at that point; no node has been assigned to that point; or a “non-valid” node number was used (typo, etc.)   |
| General / Software updates<br>How do we update Access-ALAS? | The current version is available at: <a href="http://www.dot.state.ia.us/alas">www.dot.state.ia.us/alas</a>   |
| Data / 1998   | First edition 1998 data (on a CD by itself) was duplicated. (The 1998 data was listed twice in the database.)   |
| Data / Add (see: Updates)                                   | Add new years of crash data with the ALAS Utility program. Jurisdiction button (example: County) / then Step 4 “Append”   |
| Data / ALASmerge file                                       | This file contains crash data for all 99 Iowa counties. It is on a CD supplied to users by the Iowa DOT. You must use the ALAS Utility program to copy the crash data for your jurisdiction to your Computer.   |
| Data / ALASsubset.mdb<br>Can’t find the file                | You may not have CREATED the file. Launch the ALAS Utility program and click on the CREATE ALASsubset database button.  |

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| Data / Convert database                                       | Access-ALAS was created using MS Access97. If you have a newer version of MS Access and launch Access-ALAS, you may get a message asking if you want to “convert” the Access97 database to your newer MS Access format. Just say “no”.  |
| Data / Date Parameters  | When “0 crashes found”, be sure the parameter date matches available data years (searching for 1991 crashes with 1993-99 data).   |
| Data / Delete   | Find the data file (Alassubset.mdb or Storysubset.mdb or Amesssubset.mdb, or ISP4subset.mdb, or RPAssubset.mdb, or DOT1subset.mdb, etc.) ; then RIGHT click that file ; then DELETE.  |
| Data / File Name  | Access-ALAS is programmed to look for the data file: ALASsubset.mdb. If your data does NOT have that exact name, (example: STORYsubset.mdb) you must “re-link” Access-ALAS to it.   |
| Data / Location   | Access-ALAS is programmed to look for data at C:\ (root directory). If your data is NOT at that location, you must “re-link” Access-ALAS to it.   |
| Data / Mile Point – Mile Post                                 | Data for 1998 and 1999 (with 1993-1999 data on one CD) is missing the mile point and mile post data.  |
| Data / MS Jet database engine<br>Already open by another user | Data is not being found by Access-ALAS or is “Read Only”<br>Use the install folder with same drive letter as your CD drive (the Data installation is “hard coded” to a specific CD drive)<br>If your CD drive letter is not available for installation, contact Tech Support for a solution for your CD drive letter. |
| Data / New – when available?                                  | New data is sent to trained Access-ALAS users with current contact information on file with Tech Support.   |
| Data / Obtain   | New user Iowa crash data can only be obtained in a training class.<br>See: Data / New for the newest data.  |
| Data / Updates (see: Add)                                     | Add new years of crash data with the ALAS Utility program.<br>Jurisdiction button (example: County) / then Step 4 “Append”  |
| Data / Using data without ALAS                                | Data is only supplied with Access-ALAS.   |
| Installation / General  | Install the current version of Access-ALAS (compare to version on the web site at: <a href="http://www.dot.state.ia.us/alas">www.dot.state.ia.us/alas</a> )   |
| Installation / OS compatibility                               | All Microsoft Windows operating systems are supported (98, 2000, NT, ME, XP)  |
| Installation / Can’t find program file                        | Choice of words “program”; provide an easier installation process   |

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| Installation / Utility / Drive letter                             | Select installation folder that corresponds to your drive letter  |
| Installation / Restart  | Optional; not required  |
| Installation / File name errors                                   | If clicking on the IGNORE button (during installation) does not solve the problem, use the FIND feature (START button / FIND) to find the problem file name on your hard drive; copy that file; paste that file in the Access-ALAS folder.  |
| Installation / File name error<br>comcat.dll being used           | Click the IGNORE button (during installation)   |
| Installation / File name error<br>comcat.dll too old              | Click the IGNORE button (during installation)   |
| Installation / File name error<br>msrd2x35.dll<br>Cannot register | Click the IGNORE button (during installation)   |
| Installation / File name error<br>oleaut32.dll in use             | Click the IGNORE button (during installation)<br>(This was “fixed” in May, 2001)  |
| Installation / File name error<br>stdole2.tlb in use              | Click the IGNORE button (during installation)<br>(This was “fixed” in May, 2001)  |
| Installation / File name error<br>urlmon.dll                      | Click the IGNORE button (during installation)   |
| Installation / LAN  | Copy the Access-ALAS “Install” folder to the C: drive of the server.<br>Follow the installation procedure<br>Delete the “Install” folder from the C: drive of the server.<br>Create the data file on the C: drive of each local computer (use the ALAS Utility program which creates “ALASsubset.mdb” file).<br>Note: More than one person at a time can use Access-ALAS on a LAN |
| Launching Access-ALAS   | Because Access-ALAS is a “runtime” (self-contained) program, launch it from the START button; then PROGRAMS; then Access-ALAS; or from a shortcut icon on your desktop.   |
| Launch or Open / File name error<br>system.mdw Cannot find        | Use the FIND feature (START button / FIND) to find “system.mdw” on your hard drive; copy that file; paste “system.mdw” in the Access-ALAS folder.<br>Note: There is a “system.mdw” file in the ALAS Utility folder.<br>See: the MS Knowledge Base / Article Q241230 (workgroup info)  |

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| Launch or Open / File name error<br>system.mdw Missing file                     | If “system.mdw” cannot be found on your hard drive, copy one from another computer onto a diskette and copy the “system.mdw” file into the Access-ALAS folder.<br>See: the MS Knowledge Base / Article Q241230 (workgroup info)   |
| Query / Literal description   | The literal description for a crash (street or highway name) is provided by one of two sources: the Iowa DOT literal description table; or by the investigating officer on the hard copy or electronic copy crash report.   |
| Query / Node String<br>Query Too Complex  | With enough Random Access Memory (RAM) in a computer, all 20 nodes can be used in a Node String query and this message will not appear.   |
| Query / (Crash) Rate  | Use the Daily Vehicle Miles (DVM) button to obtain a rate.  |
| Query / Same results each time  | If check boxes were used to make a selection, SELECT ALL, then UNSELECT ALL, then make your desired selection for the query.  |
| Query / Same result as previous   | If your query produces the same result as the previous query, your selection for your most recent query was not recognized by Access-ALAS (example: your first query was for a COUNTY = 10,000; your next search is for PICKUP TRUCKS = 10,000). You must click the SELECT ALL button; then click the UNSELECT ALL button; then select PICKUP TRUCKS = 789. |
| Query / Zero crashes found  | Either there were no crashes at that location; or Access-ALAS could not find the crash data. Verify the location of your jurisdiction’s crash data and re-link Access-ALAS to that crash data.<br>Be sure your query is correct (using a node and not a link; using a link and not a node, using the correct node numbers, etc.).                           |
| Reports / Print first 3 reports<br>Data type mismatch in criteria<br>Expression | Redo the query after having clicked on the CLEANUP UTILITY button on the STARTUP screen in Access-ALAS. You may have to use the “DELETE REQUEST” button if your parameters say, “DELETED” before you can run the query.   |
| Reports / Preview Crashes   | After a query has run in Access-ALAS, clicking on the PREVIEW CRASHES button displays a MS Access table of crash data. The number of rows of data in this table are NOT equal to the number of crashes resulting from the query that produced this table. There are more rows of data than there are crashes.   |
| Yahoo eGroups   | It is possible to join an Access-ALAS discussion group and bulletin board by going to the web site at: <a href="http://www.dot.state.ia.us/alas">www.dot.state.ia.us/alas</a> .   |

Footnote / Possible OS conflicts

If conflicts are encountered using Access-ALAS, the following articles and web site references possibly be of help:

the MS web site ([www.microsoft.com](http://www.microsoft.com))

the MS Knowledge Base

(<http://search.support.microsoft.com/kb/c.asp>)

Article Q245021 (registry settings)

Article Q276257 (memory leak)

Article Q248910 (open and close form)

Article Q262935 (see if SR-1 patch is installed)

Article Q245025 (obtaining the SR-1 patch and installing it)

Article Q258549 (odd behavior after SR-1 is installed)

The Office 2000 SR-1/Windows 2000 Registry Repair Utility restores the registry settings for several important files that may cause Office 2000 SR-1 applications to behave oddly on Windows 2000.